

Terms of use of <https://www.skydental.bg/>

If you access this site and accept information on it, you will be familiarized with the attachment below named Terms of Use.

Who runs this site?

This website is operated by CLINIC FOR INDIVIDUAL PRACTICE FOR PRIMARY OUTPATIENT AID FOR DENTAL MEDICINE SKY DENTAL CLINIC EOOD, UIC 203181419, with registered office and address of management: Sofia 1407, district

Lozenets, 16A Zlaten Rog str., 6th floor, office 8, represented by manager - Kalin

Marinov, e-mail: skyklinik@gmail.com ("Sky Clinic").

General terms

Accessing the Sky Clinic website <https://www.skydental.bg/>, hereinafter "Website" or "Site", you declare that you wish to use the services of the Site and that you are familiar with these Terms of Use and agree to abide by them. In this sense, using the capabilities of the Site, you agree to declare data that correspond to the objective truth. If you do not agree and do not accept these Terms for use, please do not use the Website.

The information available on the Site is not in the nature of a consultation, but is provided only with informative purpose. Damages incurred as a result of any legal action taken or actual actions

resulting from the visit and / or use of the information, located on this Site are entirely at the expense of the persons who performed these actions. Although all measures taken to provide objective and accurate information, part of the data, analyzes and opinions published on the Site are based on external sources.

Therefore, the information on this Site should not be construed as accurate, current or comprehensive, even if it was at the time of publication.

Sky Clinic is not liable for any damages or lost profits incurred in consequence of a decision taken solely on the basis of the information published on this

Website, without additional consultation with a competent medical professional.

Sky Clinic reserves the right to make changes to these Terms of Use at any time by promptly posting these changes to the Site. The changes are applied by the date of their publication on the Site.

For all issues not settled by these Terms of Use, the current shall apply to the Bulgarian legislation.

Copyright protection on the materials published on the Site

All content on this Site is copyrighted by Sky Clinic. User of the Site may load or print individual pages provided that it does not:

1 Violates the requirements of the Law on Copyright and Related Rights. Reproduction, transmission, modification is prohibited or use for any public or commercial purpose of this Site without prior written permission by Sky Clinic.

Information about the opportunities provided by the Site

By agreeing to the Terms of Use, throughout the Sky Clinic Website, you have the opportunity to make an appointment for a consultation and treatment with the specialists at Sky Clinic. You can do it do by phone +359 2 437 3685 or as follows:

Selection in a special section of the Site at the Internet address:

<https://kids.skydental.bg/surveys/registration/bg.html> in Bulgarian or

<https://kids.skydental.bg/surveys/registration/en.html> in English.

To book an appointment, you need to fill in the data of the user who will use Sky Clinic's medical services (names, date of birth, address and details for contact), as well as to fill in the form "patient information" according to the set fields.

Protection of your personal data provided to us

Sky Clinic is a personal data controller within the meaning of the Personal Data Protection Act and Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal

data and on the free movement of such data and repealing Directive 95/46 / EC (the "Regulation").

Given that the methods of booking an hour offered to you on the Site, Sky Clinic adheres to strict rules for the collection, storage and processing of personal data. In most cases, you as yourself provide us with this information by choosing and agreeing to send it to us /ie. when filling in the form for booking an appointment with our specialist.

Depending on the services you use, we may collect and process the following information about you: names, unique civil number, address, date of birth, educational qualification degree, additional qualification and legal capacity, contact telephone number, e-mail address, etc.

Sensitive personal data - health data that we collect for providing the health care and treatment you have requested, as well as the placement of medical diagnosis.

Why we collect your personal data

Sky Clinic processes your personal data for the following purposes:

Regarding the services on the Site: recording an appointment for review, for initial review, promotional campaigns, and to respond to your inquiries or other correspondence.

Regarding the services provided in the medical institution itself: research, treatment and medical diagnosis, video and audio recording

for your protection and provision of quality services and level of healthcare.

All personal data that you voluntarily provide to us when using online our registration forms will be used to evaluate our business or provide the specific service you are registering for.

By virtue of laws and regulations, Sky Clinic uses third parties to support for certain activities or in the performance of a legal obligation, namely: external consultations with specialists, National Revenue Agency, National Social Security Institute, National Health Insurance Fund, state and municipal structures, incl. Ministry of Health, Executive Agency "Medical audit", accounting offices, hosting and maintenance of the Website and communications.

Term for storing your information

Sky Clinic stores all the information we have collected about you until the provided service or within the terms stipulated in the current legislation.

Principles for processing your personal data

1. Principle of transparency and awareness - Sky Clinic collects, processes and stores your personal data under clear and transparent conditions. It is important to us for you to be informed as to why and how we perform these processes.

2. Principle of consent - except in cases provided by law (as for the needs of your treatment), the availability of your voluntary, explicit, informed and unambiguous consent, is a prerequisite for Sky Clinic to collect, process and store your personal data (for example, for marketing purposes).

3. Restricted collection principle - Sky Clinic collects personal data in a minimum amount, only for the purpose and term for which they are intended.

4. Principle of limited use, disclosure and storage - Sky Clinic does not use your personal data for purposes other than those for which they were collected, unless you give your consent or in the cases explicitly provided by law.

5. Principle of security and protection - your personal data is protected by technical and organizational security measures taken by Sky Clinic in accordance with the sensitivity of the information.

Security

Sky Clinic takes steps to protect your personal data from accidental loss and unauthorized access, use, alteration or disclosure. There are policies and procedures designed to protect information from loss, misuse or improper disclosure. In the system of personal data processing additional information security measures are undertaken,

including access control, strict physical protection and reliable practices for the collection, storage and handling of the information. The transfer, storage and processing of personal data collected through the Site is secured with modern technical means. The Website may contain links to sites that are owned or operated by third parties. These links are provided for your convenience only. Sky Clinic has no control and is not responsible for the content, privacy policies or the security of such sites.

Sky Clinic does not guarantee trouble-free and uninterrupted access to the Website.

The user is solely responsible for the perceptions and interpretation of accuracy, completeness and usefulness of the information contained in the Site. Download, install and use of software / including plugin / for the use of the Site is entirely at the discretion and for accounted for by the user(s) on this Site.

Consumers' rights regarding their personal data

You have the following rights in connection with the collection, processing and Sky Clinic's storage of your personal data:

1. Right to information - the right to request information from Sky Clinic at any time about the personal data stored by Sky Clinic about you, as well as their origin, recipients or categories of recipients to whom they are transmitted and the purpose of storage.

2. Right of access - the right to receive confirmation whether Sky Clinic is processing your personal data, the right of access to them, as well as information about their processing.

3. Right of correction - the right to request Sky Clinic to correct and / or promptly add inaccurate personal data stored by Sky Clinic.

4. Right to delete (the right to be "forgotten") - the right to ask Sky Clinic to delete or block your personal data, the processing of which does not correspond to the requirements of the Personal Data Protection Act and the Regulation. Part of the right to be Sky Clinic's obligation to notify third parties to whom this data was made has also been forgotten disclosed, for any such deletion or blocking, except where this is in the particular case impossible and / or requires excessive effort.

5. Right to restrict processing - the right to request a restriction from Sky Clinic about the processing of your personal data when:

5.1. You dispute the accuracy of the data for the period during which Sky Clinic must verify their accuracy;

5.2. The processing of your personal data is without legal basis, but instead of Sky Clinic to delete them, you want their limited processing;

5.3. You have objected to the processing of your personal data pending verification whether Sky Clinic's grounds are lawful.

6. Right to data portability - the right to receive your personal data that you have provided to Sky Clinic and relating to you, in a structured, popular format, machine readable, and use this data for another administrator on your judgment.

7. Right to object - at any time you have the right to:

7.1. Object to the processing of your personal data by Sky Clinic in the presence of legal basis for this. When the objection is justified, the right of Sky Clinic to processes personal data is considered null and void;

7.2. Object to the processing of your personal data by Sky Clinic for marketing purposes.

8. Right to withdraw consent - the right to withdraw at any time given by you consent to the collection, processing and storage by Sky Clinic of your personal data (such as marketing purposes).

Withdrawal of consent shall not affect the lawfulness of the storage and processing of personal data before its withdrawal, and will not affect the storage and processing of personal data by Sky Clinic in cases where Sky Clinic has another legal ground for storage and processing - legal obligation to keep this data, in accordance to the provisions of the Bulgarian legislation and / or the law of the European Union, in honouring of a contract or in the presence of a legal interest.

9. Right to appeal to a supervisory authority - In case you think we are violating the applicable regulations regarding the processing of your personal data, please contact us to clarify the matter. Of course, you have the right to lodge a complaint with a supervisory authority, which in the Republic of Bulgaria is the Commission for Personal Data Protection, with address: Sofia 1592, 2 Prof. Tsvetan Lazarov Blvd., phone 02 / 91-53-518, e-mail: kzld@cpdp.bg. You can find out more about the Commission's work at <https://www.cpdp.bg/>.

Use of cookies

By using the Site <https://www.skydental.bg/> users accept the use of cookies on our part. With them we improve the quality of our services.

What are cookies?

To improve your user experience on the Site and to offer high quality service you need, we save small text files to your device with data called "cookies". They do not serve the processing of your personal data, but allow us to save your actions and preferences and other display settings of the content of the Site for a certain period of time. In this way we make it easier for you to subsequently visit the Site and you do not have to enter such settings every time, which are also preserved when moving from one page to another. Most great websites also use this method.

Why do we use cookies?

Cookies cannot be used to process personal data, as they do not contain user identification information. The data collected by the cookies are statistical and refer to the better functioning of the Site.

Cookies do not contain a virus and are completely safe, as they cannot affect the operation or configuration of your computer.

Sky Clinic strictly adheres to the new requirements of the Bulgarian legislation and European Union law on the processing and storage of personal data.

Control cookies in the browser

If you wish, you can also use your browser settings to delete and / or prohibit the receipt of cookies from a particular site or all sites.

More you can learn about this at aboutcookies.org. Note that deleting or blocking cookies can adversely affect the functions of our Site, and hence on your user experience on it.

